



6th January 2021

DSB to Enter HAP until Wednesday 31st March 2021

Dear DSB Users,

The DSB's annual year-end change freeze period will end on **Sunday 10th January 2021** at which point the DSB will revert to a state of Heightened Awareness. During the *Heightened Awareness Period (HAP)*, change will be permitted, but is subject to additional governance and controls, with users supported by timely communication to aid their preparations. The HAP will run until **Wednesday 31st March 2021**.

The DSB will continue to monitor the situation closely. A further update will be provided prior to the end of the HAP.

Regards,

DSB Technical Support Team
